

Tibard Cloud Store

User Guide for Office Team



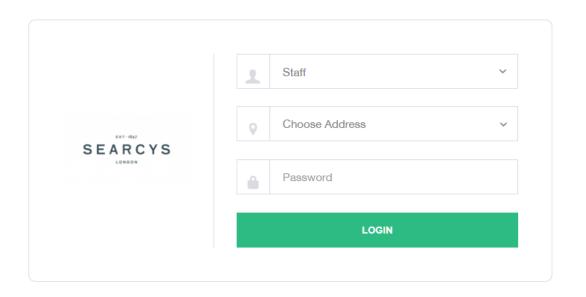


Log In

Access your store by following the link - https://cloud.tibard.co.uk/store/searcys Where it states 'Choose Login' select 'Staff'.

When it states 'Choose Address' simply select your site from the drop-down.

Your Password begins with 'SEAR' followed by your Location Number.





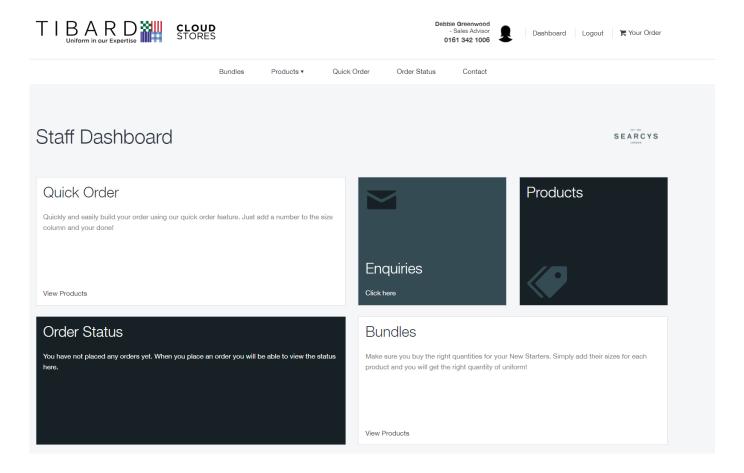


Dashboard

When you log in you will be taken to your account dashboard.

Here you can access products by category, by bundle (if available) and by quick order.

You can also see previous orders, make enquiries and see your account handlers details.

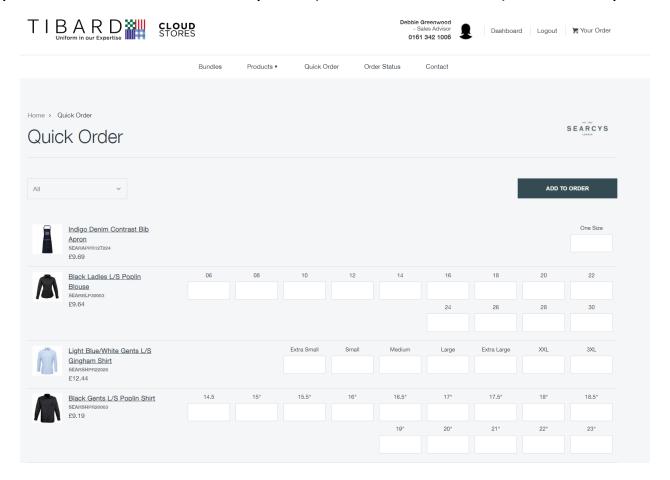


Quick Order

This is the quickest method to place and order.

Simply add your quantities required in each box – either numerically or using the arrows.

Use the drop down selection in the top left (under Quick Order) to select specific categories.

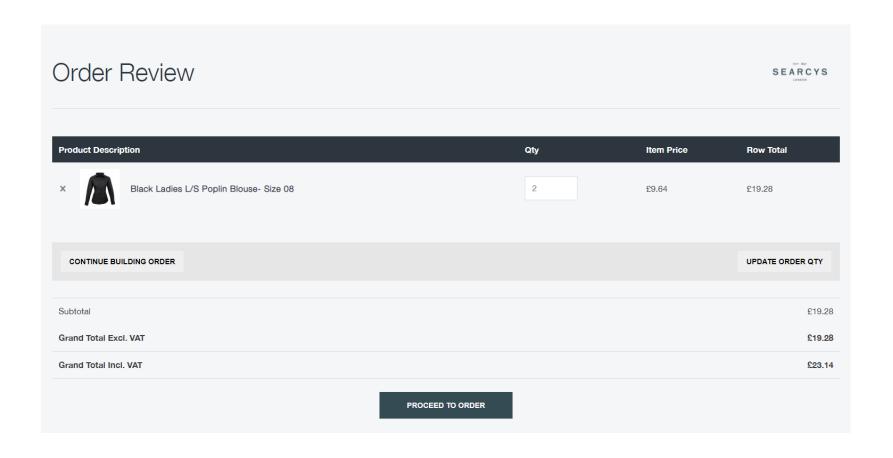


Order Review

When you have added all items to your order, go to order review (your cart)

Access by adding an item(s) to your order, or click \ Your Order in the top right of the screen.

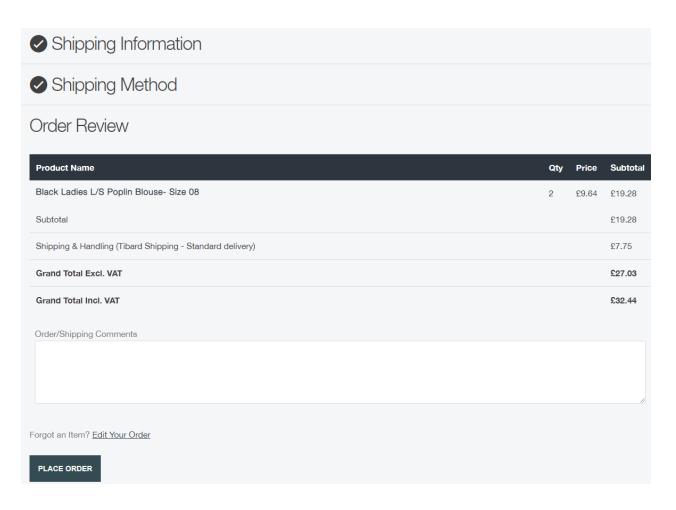
In the order review you can amend quantities, remove items or simply 'Proceed to Order'



Place Order

When placing the order, your address is pre-filled.

Click continue on your address and on shipping. You can then see your order summary.



Order Tracking

You can check the status of your order by clicking order status.

When shipped, there will be a track order link – click this to visit and track with DPD.

